



# Terms & Conditions

**Effective Date:** July 1st, 2025

**Last Updated:** July 1st, 2025

Welcome to **Crude Coffee**. These Terms & Conditions ("Terms") govern your use of [www.crudecoffee.com](http://www.crudecoffee.com) (the "Site"), including any purchases, communications, or interactions with our store. By accessing or using this site, you agree to be bound by these Terms.

If you don't agree, don't use the site. No hard feelings.

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## 1. Eligibility

You must be at least 18 years old or the legal age of majority in your jurisdiction to use this site or make a purchase. By using the site, you represent and warrant that you meet these requirements.

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## 2. Orders

All orders placed through our site are subject to availability, acceptance, and confirmation by Crude Coffee.

We reserve the right to cancel or limit any order for any reason, including suspected fraud, supply issues, or pricing errors.

Once an order is placed, you will receive an email confirmation. This does not constitute final acceptance. We may follow up to confirm details or clarify shipping info.

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### 3. Payment

We process all payments securely through **Stripe**. You agree to provide current, complete, and accurate billing and payment information.

Crude Coffee does **not store credit card numbers** or sensitive payment information. All transactions are subject to authorization and approval.

Prices are listed in USD unless otherwise specified.

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### 4. Shipping

We ship within the United States (and select international locations, if available). Shipping rates and delivery times are calculated at checkout.

We are not responsible for delays caused by carriers, weather, or forces outside our control.

Once an order leaves our facility, risk of loss or damage passes to you.

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### 5. Returns & Refunds

We want you to love your coffee, but if something's wrong, let us know.

Due to the nature of our product (fresh consumables), we do **not accept returns** on opened coffee. However, if your order arrives damaged, incorrect, or compromised, contact us within **7 days** and we'll make it right.

Refunds (if applicable) will be issued to the original payment method.

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### 6. Product Availability & Accuracy

We do our best to keep inventory and product descriptions accurate. That said, we're human, and typos happen. Crude Coffee reserves the right to correct errors, update descriptions, and change pricing without notice.

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## 7. Intellectual Property

All content on this site; including logos, images, product names, designs, videos, and written content, is the property of Crude Coffee and protected under intellectual property laws.

You may not use, copy, reproduce, or exploit any content without written permission.

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## 8. Meta & Third-Party Advertising

We use Meta (Facebook and Instagram) pixels and other third-party advertising tools to personalize your experience and deliver relevant ads.

By using the site, you consent to the collection and use of your data in accordance with our Privacy Policy and Meta's advertising policies.

You may opt out of personalized advertising via your Meta account or browser settings.

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## 9. Termination

We reserve the right to suspend or terminate your access to the site at any time, without notice, for any conduct we believe violates these Terms, the law, or the rights of others.

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## 10. Disclaimers

All products are provided "as is" without warranties of any kind, express or implied. We do not guarantee that the site will be error-free or uninterrupted.

Coffee is powerful, but we make no medical or performance claims. Drink responsibly.

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## 11. Limitation of Liability

To the fullest extent permitted by law, Crude Coffee shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of this site or our products.

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## 12. Governing Law

These Terms are governed by the laws of the State of Oklahoma, without regard to conflict of law principles.

Any disputes will be resolved in the appropriate courts located in Tulsa County, Oklahoma.

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## 13. Contact

Need help? Reach out:

**Crude Coffee Support Team**

Email: [support@crudecoffee.com](mailto:support@crudecoffee.com)